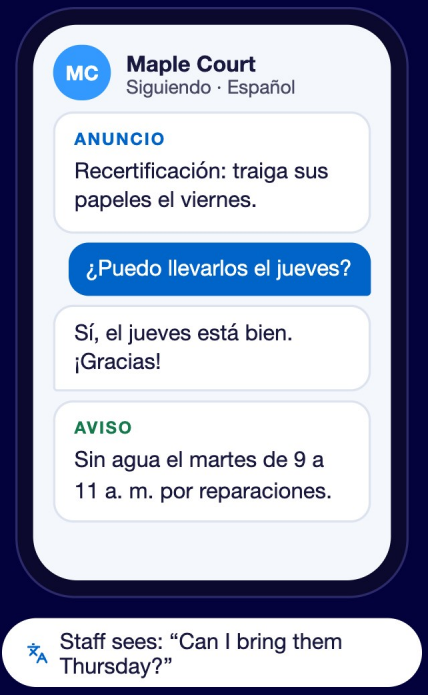
ReachWell™

AFFORDABLE HOUSING

Every resident gets the notice. And you can prove it.

Recertifications, inspections, shutoffs and emergencies. ReachWell sends one message by text, voice call, email, app and web, in each resident's own language, and keeps a record of who received it.



Write once
in English, from web or phone

→ Text · Voice · Email · App · Web →

Every resident
in their language, with a record of who got it

Why notices don't land, and what ReachWell does about it

Phones change. People move.
Follow in the app with no phone number. Yardi and MRI syncs keep lists current.

Dozens of languages
Write in English; residents reply in theirs. Add a reviewer for benefits notices.

No email. No smartphone.
No logins or passwords. Text and voice calls reach basic phones and landlines.

Can't read it or can't hear it
Scored for accessibility before sending, then sent by voice, text or app.

Wary of sharing information
One-tap sign-up, no personal details. Messages come from your property.

Proof it landed
Every translation and delivery, by channel, on record. Export for audits.

3×
the survey responses of email and paper alone at Grovewood Community Development

4 months
typical payback period, from staff time, printing and translation saved

130+
languages, each resident's own choice

ReachWell

AFFORDABLE HOUSING

Built for the notices housing teams send

Recertifications
Reminders that land before the deadline.

Inspections
Entry notices residents actually see.

HCV waitlists
Reach applicants whose numbers changed.

Water and repairs
Shutoffs and work orders, in every language.

Resident services
Referrals, events and surveys, with replies.

Emergencies
Fire, storm, heat and evacuation alerts.

Make your property a community hub

Residents who follow your property find the food bank, clinic, school district and county alerts in the same app. Partners share campaigns with your residents, and you reach theirs.



PAYS FOR ITSELF

4 months

typical payback period

Savings come from

- ✓ Staff hours on calls and door-knocking
- ✓ Printing and mailing notices
- ✓ Outside translation
- ✓ Rescheduled recerts and inspections

Run your numbers →

Works with what you already run. Nothing to rip out.

Yardi · MRI Software · Your county's alert system · Web and mobile admin app

TRUSTED BY HOUSING AND PUBLIC SAFETY TEAMS

Housing: Boulder County Housing Authority · Colorado Springs Housing Authority · Aspen Pitkin County Housing Authority · CARE Communities · Grovewood Community Development

Alerts: NOCO Alert (LETA 911) · Peak Alerts (El Paso-Teller 911) · GARCO911 · Douglas County EM, Neb. · Pacific County EM, Wash. · Eagle, Pitkin, San Miguel and Delta counties, Colo.

As covered by CBS Colorado · The Colorado Sun · KMTV 3 News Now · WOWT 6 News · KOAA News5

Federally funded housing programs must give people with limited English proficiency meaningful access (Title VI, Executive Order 13166). Under the DOJ's ADA Title II rule, public entities' web and mobile content must meet WCAG 2.1 AA by April 26, 2027 (populations of 50,000 or more) or April 26, 2028 (smaller entities and special districts).

See it with your own resident list.

Book a 30-minute walkthrough.

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